Ref No | PSOU | DAA | 880
Date: 22.8.23

Respected Sir

A CIQA Committee meeting was held on 17-08-2023 at 11 AM in the blended mode at the University Campus. The proceedings of the meeting is for you kind consideration and approval.

Thanks and regards

For Confirmation: 24/8/23
Prof. Karamjeet Singh
Vice Chancellor
Chairperson, CIQA

22/08/23
Prof. G. S. Batra
Director, CIQA

DAA
400/m | 22/8/23

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**MINUTES OF THE MEETING OF THE CENTRE FOR INTERNAL QUALITY ASSURANCE (CIQA) HELD ON 17-08-2023 AT 11.00 AM IN THE COMMITTEE ROOM OF THE UNIVERSITY**

Composition of CIQA committee of JGNDPSOU is as under:

| Sr. No | Name and Address | Designation in CIQA |
|---|---|---|
| 1. | Prof. (Dr.) Karamjeet Singh Vice-Chancellor Jagat Guru Nanak Dev Punjab State Open University, Patiala | Chairperson |
| 2. | Prof. Gurdip Singh Batra Dean Academic Affairs Jagat Guru Nanak Dev Punjab State Open University, Patiala | Director CIQA Member Secretary |
| 3. | Prof. Manjulika Srivastva Director CIQA, IGNOU | Member (External Expert of ODL) |
| 4. | Prof. Harsh Gandhar USOL Panjab University, Chandigarh | Member (External Expert of ODL) |
| 5. | Prof. Manjit Singh Registrar Jagat Guru Nanak Dev Punjab State Open University, Patiala | Member (Official from Administration and Finance) |
| 6. | Prof. Kanwalvir Singh Dhindsa Controller of Examination Jagat Guru Nanak Dev Punjab State Open University, Patiala | Member (Official from Administration and Finance) |
| 7. | Dr. Amitoj Singh School of Science and Emerging Technology JGND PSOU Patiala | Member (Senior Teacher of HEI) |
| 8. | Dr. Sulakshna School of Business Management and Commerce JGND PSOU Patiala | Member (Senior Teacher of HEI) |
| 9. | Dr. Sukhpal Kaur School of Social Sciences and Liberal Arts JGND PSOU Patiala | Member (Senior Teacher of HEI) |
| 10. | Dr. Baljit Singh Khehra School of Science and Emerging Technology JGND PSOU Patiala | Member (HOD School of Studies) |
| 11. | Dr. Navleen Multani School of Language JGND PSOU Patiala | Member (HOD School of Studies) |
| 12. | Ms. Parampreet Kaur School of Social Sciences and Liberal Arts JGND PSOU Patiala | Member (HOD School of Studies) |

A CIQA Committee meeting was held on 17-08-2023 at 11 AM in the blended mode at the University Campus. Hon'ble Vice Chancellor Prof. Karamjeet Singh CIQA Committee Chairperson attended the meeting in online mode. Prof. Gurdip Singh Batra, Dean Academic Affairs, Director and Member Secretary CIQA welcomed the members of the Committee and shared the activities of the University with the Committee members.

**Remarks about University activities:**

(i) The Director CIQA apprised the Committee members regarding the vision and mission of the University. He informed the Committee members regarding the new courses started in different Schools of Studies and the different Programmes being offered by the Schools during Session 2022-23.

(ii) Under the 'Sikhya Daat' Programme education is also being provided to jail inmates of Punjab at minimal cost. Requisite agreements regarding this has already been signed with the Prison Department of Punjab Government.

(iii) Another achievement of the University, is that university is offering number of certificate and diploma courses to the Government Colleges, aided colleges and private colleges of Punjab. These skill based Certificate/ Diploma Courses under affiliation JGND PSOU University. The response of students studying in these colleges in seeking admission in these Courses has been overwhelming.

(iv) The University has signed MoUs with apex institutions and Professional bodies during 2022-23

The multifarious activities of the University were much appreciated and lauded by the Committee members.

Dr. Sulakshna Coordinator CIQA presented the Agenda of the meeting before the Committee Members. The following Agenda items were discussed and resolved in the meeting:

| ITEM No. 3 | To appraise the Committee as to new Programmes offered during 2022-23 |
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| 3.1 | The University has six Schools of Studies in various disciplines. Various Degree and Post Graduate Programmes are being offered in these Schools. New PG Programmes at the University level have been started by the University. The list of these courses is given below:<br>**Sr. No.  Name of School**                                      **Programmes Offered**<br>i        School of Business Management              M.Com<br>         and Commerce<br>ii.      School of Languages:<br><br>• **Department of Punjabi**                **MA (Punjabi)**<br>• **Department of English**                **MA (English)**<br>**Note:** All Degree and PG Programmes have the due approval of UGC Distance Education Bureau vide notification no. F.No. 32-1/2021 (DEB IV) dated 30-11-2021 pp 3-4, till 2025-26 and Notification No. F.NO. 10-1/2023 (DEB -II) (Part File) dated 22 March, 2023 pp.69, up to January 2026. |
| 3.2 | **Decision:** The Committee noted the action regarding starting of new program of study. |
| ITEM No. 4 | **To appraise new short term programmes, academic Initiative and Professional Certificate/ Diploma Courses** |
| 4.1 | The University has six Schools of Studies in various disciplines. Various Diploma and Certificate Programmes as following are being offered in these Schools. New Certificate/ Diploma Programmes at the University level and in Govt. Colleges/ Govt. Aided Colleges/Private Colleges have been started by the University during the year 2022-23. The list of these courses is given below:<br>**Sr. No.     Name of School**                                   **Programmes Offered**<br>i.        School of Social Sciences           (i) Certificate/Diploma in<br>          and Liberal Arts                        Statistical Analysis and Research Methodology<br><br>ii.       School of Business Management      (i)  Certificate Programme in<br>          and Commerce                            Income Tax filing and documentation<br>                                                 (ii) Certificate Programme in GST filing and Practice<br>                                                 (iii) Certificate/Diploma in Retail and Sales Management<br>                                                 (iv) Certificate Programme in Stock Marketing and Trade Operations<br>                                                 (v) Certificate Programme in Computer Aided Accounting<br>                                                 (vi) Certificate Programme in |

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| | | Entrepreneurship, Creativity and Innovation in Business |
| | | (vii) Certificate Programme in Accounting and Taxation |
| | | (viii) Certificate Programme in Business Etiquettes and Professionalism |
| iii | School of Sciences and Emerging Technologies | (i) Diploma/Certificate Programme in Multimedia and Animation |
| | | (ii) Diploma/ Certificate Programme in Mobile Application Development |
| | | (iii) Diploma/Certificate Programme in Web Application Development |
| | | (iv) Certificate Programme in Open Office (Apache) |
| | | (v) Certificate/ Diploma Programme in IT Enabled Services |
| | | (vi) Certificate/ Diploma Programme in office Automation and E-Governance |
| | | (vii) Certificate/Diploma Programme in Software Development and Programming |
| | | (viii) Certificate Programme in Computer Applications |
| iv. | School of Languages | (i) Certificate Programme in Effective Business & Social Communication |
| | | (ii) Creative Writing and Content Development |
| v. | School of Religious Studies | (i) Diploma in Sikh Theology |
| | | (ii) Certificate Programme in Values and Learning of Sikhism |
| | | (iii) Certificate Programme in Sri Guru Granth Sahib Studies |
| vi. | School of Education & Vocation | (i) Certificate Course in Embroidery |
| | | (ii) Certificate in Mushroon Cultivation |
| | | (iii) Certificate/Diploma in |

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| | | Fashion Designing<br>(iv) Certificate/Diploma in Horticulture<br>(v) Certificate/Diploma in Organic Farming<br>(vi) Certificate/Diploma in Food Processing and Preservation<br>(vii) Certificate in Bakery and Confectionery<br>The Programme(s) of the study to be offered in each School have been duly approved by the Academic Council of the University. |
| 4.2 | | **Decision:** The Committee noted the action regarding New Certificate/Diploma programmes and academic initiatives of the University. |
| ITEM No. 5 | | **To appraise Introduction of New subjects in BA (Liberal arts) under Choice Based Credit System:** |
| 5.1 | | New subjects in the Bachelor of Arts (Liberal Arts) programme have been approved by Academic Council during the session 2022-23. These subjects are: (i) Geography (ii) Public Administration (iii) Punjabi Elective and (iv) Religious Studies. Syllabi of these four Courses were prepared and presented before the Board of Studies and the same have been approved by Board of Studies.<br>The Academic Council meeting dt 28-03-23 approved the elective subjects to be offered in B.A. (Liberal Arts) Programme are Education, Psychology, Police Administration, Philosophy, Defence Studies, and Elective Hindi. (Annexure II) |
| 5.2 | | **Decision:** The Committee noted the action regarding Introduction of New subjects in BA (Liberal arts) under Choice Based Credit System |
| ITEM No. 6 | | **To appraise Programme Project Reports (PPRs), Syllabi and Study Material** |
| 6.1 | | Board of Studies meetings of different schools were conducted to formulate the Programme Project Reports (PPRs) cum syllabi of each Programme. The PPRs cum syllabi as well as the fee structure for each programme were presented before the Academic Council and the same was duly approved by the statutory bodies.<br>The study material was prepared with the help of and in consultation with qualified (as per UGC norms) faculty of various Universities and Colleges. Guidelines of UGC-DEB regarding quality norms were strictly adhered to while preparing study material of different programs.<br>The study material is also being translated into Punjabi Language with the help of experts and various software to meet the requirements of students who have opted Punjabi as the medium of instructions. |
| 6.2 | | **Decision:** The Committee noted the action taken regarding PPR's, syllabi and SLM's/study material. |
| ITEM No. 7 | | **To appraise the Academic Calendar of 2022-23** |
| 7.1 | | The University has prepared Academic Calendar for the Session 2022-23. The Academic Calendar has been duly approved by the competent authority of the University. (Annexure III) |
| 7.2 | | **Decision:** The Committee approved the Academic Calendar for the session 2022-23. |

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| ITEM No. 8 | **To appraise Learner Support Centres (LSCs)** |
| 8.1 | **Learner Support Centres (LSCs)**<br>The Learner Support Centres (LSCs) have been established all over Punjab State (the territorial jurisdiction of the University) in Colleges of repute. The coordinators in each LSC are qualified as per UGC norms. Approval for the same has been given by the Board of Governors.<br>Apart from coordinators from LSCs, the faculty at the University acts as mentors for students in their respective Courses and remain in constant touch with them on email/mobile to guide them and provide consultation on all academia related matters. The Orientation Program for the student is organised by the faculty of different programs at the start of academic session/semester. Total No. of LSCs during 2022-23 was 110. The 23 new LSCs have been established during this period. (Annexure IV)<br>The standard operating procedure as to the establishment of LSC's has been duly approved by the competent authority. (Annexure V) |
| 8.2 | **Decision:** The Committee noted the action regarding establishment of various Learner support centres. |
| ITEM No. 9 | **To appraise regarding Progress of Admissions during session 2022-23** |
| 9.1 | In the Academic Session 2022-23, 557 candidates were admitted in various University programmes as per the details provided in Annexure VI. It is pertinent to mention here that 2980 students have taken admission in certificate/diploma courses in the Govt. / Govt. Aided/Private Colleges. The requisite information regarding admission and study material has been uploaded on the University website. |
| 9.2 | **Decision:** The Committee noted the progress regarding increase in admission/enrolment in different certificate/Degree courses/Post Graduate Courses and in other segments. |
| ITEM No. 10 | **To appraise the Freeships and Scholarship opportunities to the students:** |
| 10.1 | The University has initiated a noble cause of offering different programmes for deaf, mute and blind candidates free of cost with the approval of Academic Council and Board of Governors. A total number of 66 differently abled candidates were admitted in various programmes during 2022-23. An MoU was signed with DCF to provide study material in sign and Braille language.<br><br>A special programme 'Sikhya Daat' as a Social Responsibility effort in collaboration with the Prison Department of Punjab Government to impart higher education to jail inmates has been initiated. The programme mentoring/learning, admission process and exams are being conducted through LSCs. A total number of 222 candidates were admitted in various programmes under Sikhya Daat Scheme |
| 10.2 | **Decision:** The Committee noted the action regarding Freeships and Scholarship opportunities to the students |
| ITEM No. 11 | **To appraise the committee members regarding different MOU** |
| 11.1 | The University has signed MoUs with the different bodies/organizations in order to |

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|  | uplift the academic standards of the University. |
|  | (i) The University has signed an MoU with All India Pingalwara Charitable Society (Regtd.), Amritsar on 24th August, 2022 .The goal is to foster collaboration, provide opportunity to every Divyang person who is keen to get himself educated by higher education programs but is struggling due to non-availability of Special Assistance, Special Modes of Teaching, Communication and other such type of challenges. |
|  | (ii) The University has signed an MoU with Consortium for Educational Communication (CEC) on 28th August, 2022. Through this MoU, it is envisioned that a framework of cooperation shall be developed between the parties towards development of multimedia educational content and subsequently integrating it in teaching and learning practices at higher education level. |
|  | (iii) JGND PSOU Patiala and TAXO Academy of Gurugram signed an MoU on 06.03.2023 to promote joint educational collaboration, and as a knowledge Partner for various Courses run by university in the field of Indirect Taxes by TAXO Academy, Gurugram. |
|  | (iv) JGND PSOU Patiala and Guru Nanak Institute Of Global Studies ("GNI" Canada) signed an MoU on 19.04.2023. The purpose of this MOU is to develop academic and educational cooperation based on equality and reciprocity and to promote sustainable partnerships and mutual understanding between the Guru Nanak Institute of Global Studies ("GNI"), a Canada-based post-secondary education and research institute, and the Jagat Guru Nanak Dev Punjab State Open University ("JGND PSOU"), a post-secondary education and research University in Punjab, India. |
|  | (v) Jagat Guru Nanak Dev Punjab State Open University, Patiala signed an MoU with Centre for Cultural Resources and Training on 21st April, 2023. CCRT is a National level body set up by Government of India under Ministry of Culture which is one of the premier institutions working in the field of linking education with culture. Both the parties will work collaboratively with the University towards strengthening and streamlining research in scientific and technology development, innovation and entrepreneurship ecosystem in India. |
|  | (vi) JGND PSOU Patiala and Directorate of SGPC signed an MoU on 27.05.2023 to develop academic and educational cooperation based on equality and reciprocity and to promote sustainable partnerships and mutual understanding between the two parties. The purpose is to promote joint educational collaboration and as a knowledge Partner for various Courses run by University in order to promote academic excellence in various program offered by the university. |
| 11.2 | Decision: The Committee noted the action regarding MoUs with the different bodies/organizations in order to uplift the academic standards of the University. |
| ITEM No. 12 | **To appraise Faculty Development Programmes (FDP), Workshop/Seminar/Webinar during the Academic Session 2022-23.** |
| 12.1 | **The school wise details are given as under:**<br>(a) **School of Business Management and Commerce:**<br>• Jagat Guru Nanak Dev Punjab State Open University, Patiala, in association with |

Training & Educational Facilities Committee, the Institute of Cost Accountants of India organized a seminar on Budget 2023-24 on 02-02-2023.

- Jagat Guru Nanak Dev Punjab State Open University launched Discussion Forum to promote excellence and innovation in research at JGND PSOU on 17-02-2023.The first such presentation was made by Dr. G.S. Batra Dean Academic Affairs of the University.
- Jagat Guru Nanak Dev Punjab State Open University (JGND PSOU), Patiala organised a special lecture on Contemporary Issues in Labour Management Relations to commemorate International Labour Day by Dr Sulakshna Dwivedi, Coordinator, School of Business Management and Commerce on 04-05-2023.

**(b)  School of Languages**

Events organized by School of Languages are aimed at promoting understanding about the culture, values and Indian knowledge systems. These events also marked 75 years of Indian Independence (Azadi ka Amrit Mahotsav) and India's G20 presidency.

- Organized a lecture by Dr. Chaman Lal on "Shaheed Kartar Singh Sarabha" on 17 November 2022.
- Organized workshop on "What is Poetry" from 1 to 5 November 2022.
- Organized special lecture by Dr. Rajinder Pal Singh Brar on "Mother Language Day"on 21 February 2023.
- Organized Poster Making and Poetry Writing Competition on "Martyrs Day" on 23March 2023.
- Organized webinar on International Women Day on 7 March 2023.

**(c)  School of Social Sciences and Liberal Arts:**
- One-day national seminar on the theme of Guru Tegh Bahudar ji: Protector of Human Rights was organized jointly by School of Social Sciences and Liberal Arts and School of Religious Studies to commemorate the 401th Prakash Purab of Sri Guru Tegh Bahadur ji on 30th November, 2022.
- A webinar was organized on Ravidas Jayanti i.e 5th February 2023. The theme of the webinar was Guru Ravidas Ji: His Life, Philosophy and Teachings. Prof. Ronki Ram, Department of Political Science, Punjab University was invited for the expert lecture.
- School of Social Sciences and Liberal Arts along with School of Languages organized a webinar to mark International Women's Day 2023 by holding a special talk on the theme of From Myth to Media: The Journey of the Indian Women by Prof. Sanjukta Dasgupta, Former Dean, Faculty of Arts, Calcutta University.
- A Two-day workshop on the theme of "Pedagogy, MOOCs and Curriculum Development" by experts from TISS, Mumbai on 9-10th April, 2023
- An ICSSR, NWRC, Chandigarh sponsored national seminar on the theme of Education for All: Issues and Challenges was organized by the School of Social Sciences and Liberal Arts on 19th May , 2023

**(d) School of Social Sciences and Emerging Technologies:**

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| | • Organized 5-Days Faculty Development Programme on Artificial Intelligence from 30th Jan 2023 to 3rd Feb 2023.<br>• Delivered expert talk on Role of Artificial Intelligence in Health Care on 27th April 2023 in Faculty Presentation Series to promote multidisciplinary research environment in the university. |
| 12.2 | **Decision:** University noted the action regarding organizing various FDP/Seminar/ organizing workshops/webinar for the faculty of university during the Academic Session 2022-23. |
| ITEM No. 13 | **To appraise Research and Development Cell (R&D)** |
| 13.1 | R&D Cell has been established by JGND PSOU which aims to nurture research culture and promote research in newly emerging and challenging areas. The University has appointed Dr. Gurdip Singh Batra, Dean Academic Affairs as incharge of R&D Cell. **Various Activities of R&D cell are as under**:<br><br> **(A) Research Projects:**<br>The University has got two research projects from State Council of Educational Research and Training (SCERT). The details of Research projects are :<br><br>1) **Impact of Community Involvement in Improving enrollment and school attendance.** (Annexure VII)<br>   • Principal Investigator: Dr. Sukhpal Kaur<br>   • Co- Principal Investigator: Dr. Amitoj Singh<br>   • Co- Principal Investigator: Dr. Pinky Sra<br>   • Funding Agency: SCERT, SAS Nagar, Punjab<br>   • Sectioned grant –Rs.6,29,640/-<br>   • Date 09/03/20233.17.<br>2) **Impact of Smart School Project in Improving Access, Equity and Quality of School Education.** (Annexure VIII)<br>   • Principal Investigator: Dr. Karan Sukhija<br>   • Co- Principal Investigator: Dr. Shefali Bedi<br>   •  Funding Agency: SCERT, SAS Nagar, Punjab<br>   • Sectioned grant-Rs. 6,38000/-<br>   • Date 09/03/20233.17.<br>**(B) Seminar Grant:**<br>   ICSSR sponsored National Seminar on '**Education for all'** was organized by the School of Social Sciences and Liberal Arts of the University. More than 40 research papers were presented during this Seminar. A separate Seminar proceedings is being prepared in the form of edited book. An amount of Rs 75,000 was sanctioned by ICSSR for the National Seminar.  (Annexure IX)<br>**(C) Proposal to set up an Incubation Centre:**<br>   In order to promote Research and Innovation at JGND PSOU, University has plans to set up an incubation Centre at the University level. University faculty is making efforts to innovate the novel research ideas.<br>   One of the faculty member Dr. Balpreet Singh, Assistant Prof. in the School of Business Management and Commerce has been granted three Patents on 25-01-23 by the Controller General of Patent, Design and Trade Mark, Govt. of India. He has applied for these Patents while being at Chitkara University. The details of |

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|  | patents are as follows:<br>(i)     TEACHING BOARD<br>(ii)    CAR SEAT ACCESSORY<br>(iii)   FLUSH DRAWER HANDLE<br>The School of Business Management and Commerce, School of Sciences and Emerging Technologies and other Schools are making efforts to garner research projects, research grants and patents. The University has strategic plan to setup an Incubation Centre at the University.<br><br>**(D) Research Publication: The University faculty has more than 50 Research Publication during session 2022-23 as per Annexure IX(A).** |
| 13.2 | **Decision:** The Committee noted the decision regarding establishment of R & D cell and Research Projects/Publications and Seminar grants etc. |
| ITEM No. 14 | **To appraise regarding the Establishment of different Cells and Centres** |
| 14.1 | The University has constituted the different cells and different Centres for the Effective functioning of the University and for the benefit of students, faculty and staff of the University as per Annexure X. |
| 14.2 | **Decision:** The Committee noted regarding establishment of different Cells and Centres |
| ITEM No. 15 | **To appraise Strengthening the Academic Infrastructure** |
| 15.1 | **Strengthening the Academic Infrastructure**:<br>**Multimedia facility –** The University has established a State of art multimedia studio to prepare e-content for the different programmes of the University. This multimedia studio include audio visual recording, reaching out to students through online mode and access to digital content also. This studio also provides live streaming which facilitate the faculty to go live in the form of webinars etc. As per specifications concerned, this studio is equipped with 4K professional video camera, audio mixer, switcher, wireless lapel, microphones, touchpad screen with writing pad, reference screen and also have studio lights for visuals |
| 15.2 | **Decision:** The Committee noted the decision regarding strengthening of Academic infrastructure |
| ITEM No. 16 | **To appraise Facility for  Teaching Learning Process** |
| 16.1 | Academic Block of the University has academic facilities for the faculty with state of art  IT infrastructure, and wifi facility for the effective teaching-learning process for the students of the University. Various videos of different courses have been prepared by the faculty for teaching different programs of study. |
| 16.2 | **Decision:** The Committee noted the decision regarding strengthening the academic infrastructure for the teaching-learning process of the university. |
| ITEM No. 17 | **To appraise the working of  Examination Branch  of JGND PSOU** |
| 17.1 | The Examination Branch at Jagat Guru Nanak Dev Punjab State Open University is focused on the reliable evaluation of the teaching and learning processes and ensures the transparency in the examination system with well-qualified & dedicated exam branch staff through the usage of quality assessment examination tools. The web page |

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|  | (https://psou.ac.in/exam_notices), Downloads (https://psou.ac.in/downloads), Student cutlist, Exam Datesheet and Result section (https://psou.ac.in/results). The online examination system portal provides real-time information regarding examination for students, faculty, affiliated colleges & various Learning Support Centres (LSCs) of the University. Various highlights of the online exam portal include downloading of question papers, issuing of online admit card, online student verification & uploading of student marks and attendance, performas & challan generation, and online bill generation regarding conduct and evaluation of exams. The Examination Branch conducts offline exams (every six months) for various Certificate/Diploma/Degree programmes by establishing more than 50+ exam centres at various Govt. and Govt. aided colleges in Punjab. For the first time in Aug. 2022, offline exams were conducted for Jail Centre (Sikhya Daat) students in overall 13 Jails in Punjab. Deaf & Dumb students, and Govt. teachers also appear for exams conducted by the University. Webinars are conducted by the examination branch for the colleges/examination centres to generate awareness about online examination portal/system & regarding the various issues and instructions as to be provided for the conduct and evaluation of exams. The two-way Communication is being done by the examination branch with all the affiliated colleges/exam centres of the University through Whatsapp groups, Email and Helpdesk of the examination branch so as to streamline the process of examination. Evaluation of answer books regarding University & College students is done after the conduct of exams by establishing Evaluation centres. Examination Branch then declares result of students admitted in each admission cycle & issues DMCs to the pass out students of various Certificate/Diploma/Degree programmes of the University. Digilocker and NAD work is also in progress for the digitization of DMCs. |
| 17.2 | **Decision:** The Committee noted the decision regarding the quality assurance for the examination process and examination reforms undertaken from time to time. |
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At the end Prof. Manjulika Srivastva congratulated the Vice Chancellor Prof. Karamjeet Singh, Director CIQA and the faculty for the achievements of the University. The other expert Prof. Harsh Gandhar also appreciated the achievements of the University.

Dr. Navleen Multani HOD School of Languages proposed a vote of thanks at the end of CIQA Committee meeting. The meeting ended on a positive note with the Committee members congratulating the Hon'ble Vice Chancellor Prof. Karamjeet Singh and his entire team for the rapid strides made by the University in a short span of three years.

22/08/23
Prof. G. S. Batra
Director, CIQA

For Confirmation:
Prof. Karamjeet Singh
Vice Chancellor
Chairperson, CIQA